



# Valetude<sup>®</sup> LLC

HEALTHCARE SOFTWARE & SERVICES

## Privacy Policy

Protecting your private information is our priority. For the purposes of this Privacy Policy, unless otherwise noted, all references to Valetude LLC, include “we,” “us” and “our” Valetude and [www.Valetude.com](http://www.Valetude.com). This Privacy Policy applies to [www.Valetude.com](http://www.Valetude.com) and Valetude Services and governs data collection and usage. The Valetude website is a site used to provide information about our services. By accessing and using this Valetude website, you agree that you have read and understand this Privacy Policy and you consent to the privacy practices (and any uses and disclosures of information about you) that are described in this Privacy Policy. Please read this Privacy Policy carefully to understand how we collect, share and protect information about you.

For this website ([www.Valetude.com](http://www.Valetude.com)) Valetude does not collect personally identifiable data unless you send such data via either the “Contact Us” form or the e-mail link provided.

As with many other websites, the Internet servers used to operate this website may collect certain information pertaining to you and the software, equipment and communications method that you use to access the Internet and this website. This information can include: IP address, browser type, domain names, access times and referring website addresses. This information is used for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of the website.

## Cookies

A cookie is a small text file that is stored on a user’s computer for record-keeping purposes. We do not use cookies on our [www.Valetude.com](http://www.Valetude.com) site.

## 3rd Party Cookie

The use of cookies by our partners, affiliates, tracking utility company, service providers is not covered by our privacy statement. We do not have access or control over these cookies. Our partners, affiliates, tracking utility company, service providers may use session ID cookies to make it easier for you to navigate our site.

## Clear Gifs (Web Beacons/Web Bugs)

Our third party advertising partner employs a software technology called clear gifs (a.k.a. Web Beacons/ Web Bugs), that help us better manage content on our site by informing us what content is effective. Clear gifs are tiny graphics with a unique identifier, similar in function to cookies, and are used to track the online

movements of Web users. In contrast to cookies, which are stored on a user's computer hard drive, clear gifs are embedded invisibly on Web pages and are about the size of the period at the end of this sentence.

#### Use of your Personal Information

Personal information you may send to us via e-mail to request information about our company or its services is not shared with outside organizations and Valetude does not sell, rent or lease its customer lists or any of your personally identifiable information to third parties.

Valetude will disclose your personal information, without notice, only if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process, such as a subpoena, served on us or the site; (b) protect and defend our rights or property; and, (c) act under necessary circumstances to protect the personal safety of users, or the public.

If Valetude is involved in a merger, acquisition, or sale of all or a portion of its assets, you will be notified via email and/or a prominent notice on our web site of any change in ownership or uses of your personally identifiable information, as well as any choices you may have regarding your personally identifiable information.

#### Security of your Personal Information

We maintain physical, electronic and procedural safeguards designed to help secure our platform and your personal information and to assist us in preventing unauthorized access, use, disclosure, loss, alteration and destruction of that information.

We cannot and do not guarantee that communications to or from our website, or via e-mail, that data transmitted or stored on or through the website, are or will be totally secure from unauthorized access, use, disclosure, loss, alteration or destruction by third parties.

#### Children

Valetude is committed to protecting the privacy of children. This website is not designed or intended to attract anyone under age 18. Valetude does not knowingly collect personally identifiable information from children under the age of 18 or under the legal age of majority in your jurisdiction. BY ACCESSING THIS WEBSITE, YOU REPRESENT THAT YOU THAT YOU HAVE REACHED THE AGE OF MAJORITY IN YOUR JURISDICTION.

#### Opt-Out & Unsubscribe

We respect your privacy and give you an opportunity to opt-out of receiving announcements of certain information. Users may opt-out of receiving any or all communications from Valetude pertaining to our public website by contacting us here:

- Email: [info@Valetude.com](mailto:info@Valetude.com)
- Phone: 877-814-6703

#### Testimonials

We display personal testimonials of satisfied customers on our site in addition to other endorsements. With your consent we may post your testimonial along with your name. If you wish to update or delete your testimonial, you can contact us at [info@Valetude.com](mailto:info@Valetude.com).

#### Access

You may request to review the personal information we maintain about you and correct, amend or delete that information where it is inaccurate by contacting us using the e-mail address or phone number listed above. We will respond to your request to access within 30 days; provided, however, that we shall not be required to do so where, in our reasonable judgment, the burden or expense would be disproportionate to the risks to your privacy in a particular case of where the rights of persons other than you would be violated.

We will retain your information for as long as your account is active or as needed to provide you services. We will retain and use your information as necessary to comply with our legal obligations, resolve disputes, and enforce our agreements.

#### Links to third party websites

We encourage you to review the privacy policies of websites you choose to link to from ours so that you can understand how those websites collect, use and share your information. We are not responsible for the privacy statements or other content on websites outside of the Valetude website.

#### Changes to this Policy

We will occasionally update this Privacy Policy to reflect company and customer feedback. If we make any material changes we will notify you by email or by means of a notice on this website prior to the change becoming effective. We encourage you to periodically review this policy to be informed of how we are protecting your information.

#### Contact Information

Valetude welcomes your questions or comments regarding this Privacy Policy. If you believe that we have not adhered to this policy, please contact us at:

Valetude

401 Edgewater Place

Wakefield, Massachusetts 01880

Email Address: [info@Valetude.com](mailto:info@Valetude.com)

Telephone number: 877-814-6703

Effective as of July 28, 2015